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## DIRECTIONS

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### NATIONAL HEALTH SERVICE, ENGLAND

#### The NHS Business Services Authority (Awdurdod Gwasanaethau Busnes y GIG) (Dental Patient Survey) Directions 2021

The Secretary of State gives the following directions in exercise of the powers conferred by sections 7(1), 8(1) and 272(7) and (8) of the National Health Service Act 2006<sup>(a)</sup>.

#### **Citation, commencement, application and extent**

1.—(1) These Directions may be cited as the NHS Business Services Authority (Awdurdod Gwasanaethau Busnes y GIG) (Patient Survey) Directions 2021 and come into force immediately after they are made.

(2) These Directions extend to England and Wales and apply in England only.

#### **Direction to conduct dental patient surveys**

2.—(1) The NHS Business Services Authority (Awdurdod Gwasanaethau Busnes y GIG)<sup>(b)</sup> (“the Authority”) is directed to carry out the Secretary of State’s function to conduct research under paragraph 13(1)(b) of Schedule 1 to the National Health Service Act 2006 as follows.

(2) The research must be carried out with a view to improving understanding of—

- (a) patient satisfaction of dental practice experience and dental treatment, and
- (b) emerging trends in patient behaviour in relation to dental care.

(3) The research must include a patient questionnaire, designed by the Authority in consultation with stakeholders and produced and disseminated in such manner as the Authority thinks fit.

(4) The Authority must review the content of the questionnaire annually to ensure that it meets the requirements in paragraph (2).

(5) The Authority must compile a report on the responses received and may publish the report in any manner it sees fit.

Signed by authority of the Secretary of State for Health and Social Care

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<sup>(a)</sup> 2006 c. 41. Section 7(1) was substituted by section 21 of the Health and Social Care Act 2012 (c. 7). By virtue of section 271(1) of the National Health Service Act 2006, the powers conferred by these sections are exercisable by the Secretary of State only in relation to England.

<sup>(b)</sup> The NHS Business Services Authority (Awdurdod Gwasanaethau Busnes y GIG) was established by S.I. 2005/2414, amended by S.I. 2006/632 and 2007/1201.

A handwritten signature in dark ink that reads "Alette Addison" followed by a horizontal flourish line.

Alette Addison  
Member of the Senior Civil Service  
Department of Health and Social Care

Date: 10 January 2022